



CARE INSTRUCTIONS FOR RUGS

Accidental Spills:

Act quickly as the removal of fresh spots or spills is always much more successful than of old stains (The majority of stains can be removed out of your rug if treated immediately). Take up as much of the soil/stain as possible before applying anything to the area. Spoon up solids, blot up liquids with a white absorbent towel, or if dry vacuum. Blot, never rub. Brushing & scrubbing can cause pile damage & should always be avoided as it will burst the face fibres.

If necessary you can use a spot cleaning agent, you can buy home care kits from a company called Rug Care who are specialist rug cleaners. Always apply the spotting agent on a cloth, not directly on the remaining stain, continue blotting until nothing more transfers to the towel. Test new products on a discreet part of the rug first. Wear rubber gloves. Use small quantities of spot remover at a time, repeat if necessary. 2 or 3 light applications are more effective than 1 drastic application. Do not over wet the carpet. Always work from the outside edge of the stain towards the middle to avoid spreading it. In case of extensive or old, set-in stains, contact a specialist.

General care:

New rugs and carpets can shed a bit of fluff, which is created from excess fibres that were not properly incorporated into the yarn during spinning. This is quite normal. Tufted rugs are particularly prone to shedding in the first month or so. It is best to gently vacuum a rug often at first until the fluffing ceases. If you can control the power of your vacuum cleaner, ensure that it is not at the most powerful setting. Do not use a cleaner head with brushes, as this may damage the rug. Vacuuming regularly is good for rugs. Flatweave rugs should be vacuumed.

If a thread becomes loose in a pile rug, do not pull it, but carefully cut it with sharp scissors. This will not damage the rug.

There are no dyes that are completely photostable or impervious to fading in sunlight. Over time, any material left in strong sunlight will fade. Traditionally, the best way to mitigate this effect is to turn a rug from time to time so that at least any fade is even. The stain treatment we use is called Microseal does offer some UV protection.

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